Frequently asked questions:

1. What technology is the platform running on?
   a. The platform is built in React JS, HTML, CSS.

2. What are the technical requirements?
   a. The following technical requirements apply for the content page the portal is added on:
      i. In client environment (CMS) it should be possible to add a custom code block (html + script) on the page
      ii. The client environment should allow loading external JavaScript libraries on the page (e.g. React JS/Angular JS)

3. In what ways can we integrate it?
   a. A separate puzzle section on your website
      i. a whole section on your website would then be dedicated to puzzles.
   b. Integrated in a page on your website
      i. The part of the portal to select puzzles would be integrated in a block on your existing page.
   c. Integrated in your mobile app
      i. A puzzle player can be integrated in a WebView in your mobile app.

4. How is puzzle content retrieved and scheduled?
   a. The puzzles are retrieved through our API. The portal handles the scheduling of daily puzzle content automatically once it is set up.

5. Can the portal work with our web domains, for example "*.mywebsite.com"?
   a. Yes, we can work with wildcards, so specifying like *.mywebsite.com would be fine!

6. Will there be a website on your side that we need to give our domain like https://puzzles.mywebsite.com?
   a. It is technically possible, but we advise using the integrated platform that can be added easily to any section on your website itself by embedding a 3 line code snippet.

7. Can you provide us with widgets, so we can, in a natural way, embed your puzzles/crosswords/etc. within our pages?
   a. Yes, we will provide you with a tool to generate embed code for individual puzzles. This embed code, like the platform itself, can be added to any page.

8. To allow subscribers to access the puzzle platform, the puzzle platform needs to integrate it with our SSO, how would this work?
   a. Out of the box we can provide 2 platforms. One that can be added to a public page and one that can be added to a subscriber-only page. In this scenario the 2nd platform would be added to a restricted area of your website that is only accessible by subscribers.

9. In the SLA a 98% uptime is mentioned?
   a. The uptime of the server is actually higher. The 98% is a combination of the server availability and the content refresh guarantee which both have a higher guaranteed percentage. At the moment we don't have a 24 x 7 support possibility to guarantee >99%. We do offer a best effort service and availability for the platform with a minimum availability of 98%.